



TIAA is an innovative and experienced assurance provider to both public and private sector clients across the UK - a fresh, vibrant voice in the business assurance market. From internal audit, counter fraud and security management to ICT audit, forensic investigations, risk management and governance, TIAA is proud to be able to provide all your business assurance needs. We are experts in our field and can deliver our complete range of high quality, cost-effective services throughout the UK.

TIAA is a success story for the NHS in that it has taken on the operations of three former NHS audit and counter fraud consortia. As a result we have a proven track record of successfully delivering a range of audit and counter fraud services to hundreds of NHS organisations for over 20 years. We are one of the largest providers of counter fraud services to the NHS.

### **Internal Audit**

Our internal audit services cover the widest range of assurances including finance systems, health and safety services, business continuity and value for money reviews. Combining technical excellence with a real passion for audit, we provide astute advice to help you meet today's challenges. Our internal audits not only help clients to strengthen their governance, risk management and internal control framework, but also to streamline processes, identify efficiencies and seize opportunities for innovation. As TIAA is a multidisciplinary organisation, our audit service provides a gateway to expertise in many related risk and assurance fields.

### **Counter Fraud**

TIAA's counter fraud services includes investigations, fraud risk management and proactive detection. Our large team of investigators is fully accredited by NHS Protect and experienced in fraud investigation. Our staff are used to dealing with sensitive investigations within organisations of all sizes and our systems reflect the delicate nature of such work. We have a dedicated team of accredited counter fraud specialists available to help our clients, bringing a wealth of knowledge gained from working for the police, military and wider public sector.

## Mini Biographies



### **Internal Audit – Ian Sharp (Regional Managing Director)**

Ian's 39 years of internal auditing and risk management have been spent in a wide range of public and private sector organisations including BAE Systems and London Transport. Ian joined TIAA in 2000 and is now a Regional Managing Director and Board Director. Ian leads several teams of auditors in the South and West of England in delivering outsourced internal audit, risk management and business assurance services to a large portfolio of clients in healthcare, social housing, education, and charities government.



### **Counter Fraud - Veran Patel (Director)**

Veran joined the organisation in 2002 and helped set up our counter fraud division including business development, fraud risk assessments and developing our work plans and proactive offerings. He later set up and led our security management and training divisions. Veran has also spent five years acting as Chief Internal Auditor for a wide variety of our NHS clients. Veran's client portfolio has included PCTs, CCGs, Acute and Foundation Trusts. Prior to joining TIAA, Veran worked as a senior manager in a Chartered Accountancy firm, delivering accountancy and business advice to SMEs as well as working with New Scotland Yard in a forensic accounting role.