

About Us

Since 1990 MIAA has helped a wide range of UK public sector organisations to improve their governance, assurance, performance and outcomes.

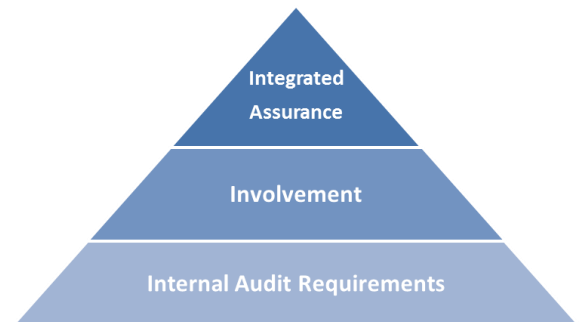
Our focus upon innovation, combined with a sustained investment in our staff, has ensured that MIAA has progressively built an extensive and diverse client base through competitive acquisition, merger, client retention and the diversification of services. Our aim is to bring the experience and learning from our many clients into every single client.

Our values have always remained central to what we do. The dynamic combination of partnership, professionalism, agility, commitment, personality, and insight create the basis for trust and lasting relationships. Whether you work with MIAA directly or through one of our strategic partnerships, we encourage you to collaborate with us. Let us use our expertise to help you achieve your ambitions.

Internal Audit

Our Internal Audit Services place our clients at the heart of everything we do, ensuring risk assessment, planning, assignments, reporting and improvement are delivered in partnership. We provide sustainable assurance and added value through an approach that ensures:

- **Professional internal audit services** to support the Board/ Governing Body and Audit Committee in discharging their responsibilities
- **Involvement with the organisation** at all levels through strong relationships, contributions and senior presence
- **Delivery of Integrated Assurance** through a range of specialist services integral to the audit plan and focussed on our clients key risks



Our integrated approach means that our clients benefit from a wide range of expertise through our internal audit services, including:

- **Healthcare Quality** – providing specialist clinical governance, risk management, clinical audit and quality improvement expertise to support your developments and assurance mechanisms.
- **Information Management and Technology** – technical experience to help you meet the information, security management and assurance challenges.
- **Advisory Services** – additional expertise and solutions provided through a wide range of specialists, working collaboratively within our MIAA support package.
- **Events and Briefings** – bringing you insights through the provision of events and briefings, securing speakers of national and international renown on the issues that matter.

Counter Fraud

The impact of fraud and/or corporate crime can be devastating and the results can have significant consequences for the organisation including employees, clients and suppliers. MIAA's Corporate Crime and Investigation Services is well established operating across the North West and further afield, providing a range of corporate crime services to our clients including:



Our People

Internal Audit



Tim Crowley
(CPFA), Director

Tim has worked in senior audit, assurance and governance roles in the health sector for over 30 years. As Director of MIAA he leads an organization with a national reputation for the delivery of audit and assurance services to the NHS. In particular, he has a track record of achievements in the areas of standard setting and development; assurance design; and board engagement on audit and assurance matters.

Contract Role: *Tim will have overall accountability for the delivery of your contract and ongoing relationships.*



Steve Connor
(CPFA, MBA),
Commercial
Director

Steve has overall responsibility for MIAA business development along with the delivery, performance and resource management across all of MIAA's clients. This includes keeping MIAA at the forefront in terms of Internal Audit practice and supporting NHS organisations and their Audit Committees in all aspects of Audit and Governance.

Contract Role: *Steve will ensure the integration of specialist services and product development to meet your needs.*



Karan
Wheatcroft,
(CPFA),
Operations
Director

Karan is MIAA's Operations Director and has significant experience of managing the delivery and development of internal audit and assurance services to a range of NHS. During her many years of experience of NHS Internal Audit she has built important relationships and systems knowledge at a range of health care organisations, including commissioners and providers, former strategic health authority and third sector.

Contract Role: *Karan will ensure the delivery of high quality assurance services.*

Counter Fraud



Darrell Davies,
(CPFA/ LCFS),
Assistant
Director Anti-
Fraud Services

Darrell has overall responsibility for the delivery, performance and quality of the anti-fraud work delivered to MIAA's clients.

A key aspect of Darrell's role is ensuring that MIAA is at the forefront, in terms of Anti-Fraud service offerings and ensuring positive outcomes for clients in relation to both proactive and investigation activity.

Contract Role: *Darrell will ensure the delivery of a professional anti-fraud service.*

